



PSOCC Reference – The Scrine Foundation

Ewan Flack, Projects Manager at the Scrine Foundation explains how PSOCC has revolutionized the way they work and changed people's lives.

From: Ewan Flack
Sent: 04 February 2009
To: mike.buckle@oxfordcc.co.uk

Hi Mr Buckle,

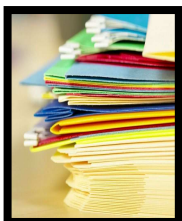
It is in no way an overstatement to say the OCC database has **revolutionized the way we carry out our work**, before its introduction ALL of our work was paper based, this was massively time consuming, it removes the problems associated with poor handwriting etc



The above is a small part of the benefit we have encountered. The database does have a massive affect on service users and their futures, we have been able to more effectively accommodate our service users and move them on to sustainable accommodations, this has been done via the increased accuracy of the information on the database, this enables us to create better assessments and support plans.

The above allows us to share information with other service providers that gives them the tools to assist our Service users within their own frameworks.

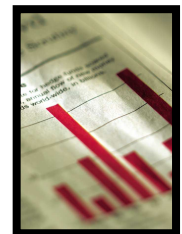
The database is an **excellent tool for tracking and monitoring** the progress of our service users which gives us the chance to adjust the assessments and support plans accordingly, this means that all service users can have a fluid support plan that is accurate to their needs.



The time saved by having the database is immeasurable; the search engine on the database allows us to know what service users have accessed our projects within seconds, before the database this may take hours if not days due to the fragmented nature of services.

My own personal experience of late that has shown me the value of the database, I had a letter and a call from the Salvation army Family Re-connection service, they aim to reunite families that have lost contact, it was a matter of twenty seconds until I was able to pass on the information from the database that effectively had the **power to reunite a young man and his family**, this would have been impossible in the past, I cannot articulate the difference this could have made in someone's life.

Finally the database reports facility is perfect for us to **evidence our work**, this allows us to bid for and secure future and current funding backed up by hard facts.



I am impressed with the adaptable nature of the OCC database; changes can be tailored to the requirements of the organisation.

I could rant on for quite some time, but there are the few thoughts of off the top of my head. I hope this is of some use to you.

Kind Regards

Ewan Flack
Projects Manager
The Scrine Foundation.

